

# BETTER UTILITIES AND A BETTER CITY

## UTILITY TRANSFER FACTS



### Company Profile

Citizens Energy Group is a public charitable trust providing safe and reliable energy services to customers in and around Marion County. The public charitable trust means the utility is operated like a not-for-profit only for the benefit of customers and the community. Primary businesses include: Citizens Gas, a natural gas distribution company; Citizens Thermal, a district steam heating and chilled water provider; Citizens Resources, a wholly-owned subsidiary engaging and investing in various energy-related businesses; and Citizens Oil, a producer of oil in Greene County, Ind.

### Service Area

Citizens Gas serves more than 266,000 homes and businesses in Marion, Hamilton and Boone counties. Citizens Gas has underground gas storage and oil production operations in Greene County, Ind. Citizens also operates and has a 50 percent ownership in Heartland Gas Pipeline, a 25-mile intrastate natural gas pipeline crossing Sullivan, Clay and Greene counties in southern Indiana. Citizens Thermal serves more than 200 business, industrial and institutional facilities in the downtown Indianapolis area including state government, Clarian Health and IUPUI.

### Governance/Regulation

Citizens Energy Group is governed by a five-member, non-partisan Board of Trustees and a seven-member, non-partisan Board of Directors as established in Indiana Code 8-1-11.1-1. According to the statute, the trustees' exclusive function is to make nominations for vacancies to both boards and "nominees shall be appointed by the Mayor of the consolidated city (Indianapolis) within 10 days after receiving such nominations." The Board of Directors has primary oversight for the current management and long-term direction of the company. Board members receive modest compensation for their service. Additional public accountability is ensured because Citizens is regulated by the Indiana Utility Regulatory Commission and other agencies including the Indiana Department of Environmental Management and the U.S. EPA.



### Company Profile

The Indianapolis Department of Public Works (DPW) is responsible for the collection and treatment of wastewater within the Indianapolis/Marion County boundaries. In 1994, 1996 and 2008, Indianapolis entered into contracts with United Water to operate, maintain and manage the city's two Advanced Wastewater Treatment facilities, over 3,200 miles of sanitary, storm and combined sewers and the associated 275 collection lift stations including sewer cleaning, televising and new construction and the Eagle Creek Dam. In addition, United Water operates the only sludge incineration facility in Indiana. The company also provides laboratory services, industrial pretreatment monitoring and program management services. During over the past 16 years, United Water and the City have been the recipient of multiple platinum, gold and silver awards from the National Association of Clean Water Agencies (NACWA). In addition, United Water has been recognized nationally for our Adopt A School partnership with the Arlington Community High School and has been recognized countless times for our community outreach and volunteer programs within the City of Indianapolis.



United Water is one of the nation's leading providers of water and wastewater services, delivering value to over 7 million people in 26 states through the dedication of its 2,600 employees. In addition to owning and operating 20 regulated utilities across the United States, United Water operates 240 municipal systems through public-private partnerships and contract agreements, including three of the nation's largest water and wastewater contracts: Indianapolis, IN, Gary, IN and Jersey City, NJ. The company's affiliate, Utility Service Company, provides water tank asset management services to over 2,000 municipal and industrial clients under long term contracts. Founded in 1869, United Water is a subsidiary of SUEZ ENVIRONNEMENT (Paris: SEV, Brussels: SEVB), the only pure environmental company in the world dealing with the challenge to protect resources by providing innovative solutions to industries and to millions of people. SUEZ ENVIRONNEMENT supplies drinking water to 90 million people, provides wastewater treatment services for 58 million people and collects the waste produced by 46 million people. SUEZ ENVIRONNEMENT has 65,900 employees and, with its presence on a global scale, is the world's leader exclusively dedicated to environmental services. SUEZ ENVIRONNEMENT, a 35.4% GDF SUEZ affiliate, reported sales turnover of 12.3 billion euros (\$17.6 billion USD) at the end of financial year 2009.

### **Service Area**

DPW and United directly serve more than 230,000 households in Marion County. DPW also has agreements for wastewater treatment and disposal with Ben Davis Conservancy District, Boone County Utilities, City of Beech Grove, City of Lawrence, City of Greenwood, Hamilton Southeastern Utilities, Inc. and Tri-County Conservancy District.

### **Regulation/Governance**

The Indianapolis Department of Public Works is governed by the seven-member, bipartisan Indianapolis Board of Public Works, which is appointed by the Mayor. The Board of Public Works establishes rates. DPW and United must meet regulations established by the Indiana Department of Environmental Management and the U.S. EPA.



### **Company Profile**

Indianapolis Water is owned by the Indianapolis Department of Waterworks. In 2002, the City of Indianapolis contracted the operations of Indianapolis Water to Veolia Water North America. Based in Chicago, Veolia Water North America is the leading provider of comprehensive water and wastewater partnership services to municipal and industrial customers, providing services in approximately 650 North American communities. The company is part of the Veolia Environnement companies in North America, with 30,000 North American employees providing sustainable environmental solutions in water management, waste services, energy management, and passenger transportation. Veolia Water, the water division of Veolia Environnement, is the world leader in water and wastewater services and technological solutions. Its parent company, Veolia Environnement (NYSE: VE and Paris Euronext: VIE), is the worldwide reference in environmental services. With more than 336,000 employees, Veolia Environnement recorded annual revenues of \$50 billion in 2008. Veolia Environnement is in the Dow Jones Sustainability World Index (DJSI World) and Dow Jones STOXX Sustainability Index (DJSI STOXX).

### **Service Area**

Indianapolis Water currently serves more than 300,000 households in Marion County and the six surrounding counties.